

Product Overview

Authorities in England (County Councils and Unitaries), Scotland, Wales and Northern Ireland are tasked with providing children's social care and education services. However, the majority of those authorities use separate computer systems to handle each area.

Should a child need to be taken into care, the local authority becomes the Corporate Parent and is responsible for its welfare, safety and education and good information systems and processes become paramount. Unfortunately, Social workers would normally not have full access to the education system whilst teachers and the Virtual School cannot see social care records.

Sharing key data is a priority, but is often achieved by simply re-keying (with all the inherent issues that carries) or worse still, word of mouth. However, keeping the data consistent and current across the systems is absolutely imperative for efficient working. CIC Suite is a tactical solution to the problem.

What Children In Care Suite does

Developed specifically to link Liquidlogic care and Capita One education systems (but adaptable to all other common back-office applications), CIC Suite is driven by key information changing in one of the applications and automatically updates the other with that information. Data can be moved as soon as the change is identified (near real time) or, more commonly, at a predetermined time each day (perhaps early morning when systems are available but more lightly loaded). Reporting can be by e-mail or by dashboard dependent upon traffic levels.

Modules

- **Episodes of Care.** Replicates Start and End Episodes found in the master child record into the education system
- **Virtual Schools Involvement.** Enrols or removes the child from the Virtual School
- **Unaccompanied Asylum Seeking Children.** Marks the child as UASC if identified in the care system
- **Changes to Allocated Worker.** Updates (or removes) the Social Worker details in the education system
- **Child Protection plans.** Mirrors the necessary vulnerability flags across the two systems
- **Unique Pupil Number (UPN) harvest.** UPN is maintained by central government and usually entered in the education system by the school. Social Services need the information to track the child's progress, but it is rarely available. This module comprises of a two stage process to identify its absence, collect from the education system and write back to Social Care
- **Placement Addresses.** Changes to the child's residential address are reflected into the education system
- **Personal Education Plans (PEP).** Each child in care should have a PEP for each term. This is a confidential document with input from parents (natural and foster), schools, social workers, indeed any person or organisation that has an interest in the child's education. 3rd Party Systems exist to help create and track these documents. This CIC Suite module ensures the PEP is recorded and stored in both Social Care and Education Systems

Availability

Developed in conjunction with Surrey County Council and Transform Data Limited and harnessing the power of NDL Software's SX and QX RPA Technology, CIC Suite is available from DataBotics on a consultancy basis.

Disclaimer: Capita One EMS is a product supplied by Capita Plc. Liquidlogic is a System C company. Whilst DataBotics has developed processes that use these systems it wishes to make it clear that it is in no way affiliated with any of the companies.